

PIN – Personal Information Number

Until 2009 USPS website security was based on your Certificate number and your ZIP code. While this was adequate for securing information of interest only to USPS members, it was not sufficiently robust to safeguard members' personal information.

Starting January 2011, members will be required to login with only a PIN.

At this time all USPS members have been assigned a PIN. If you have not yet received your dues renewal notice or **have misplaced it** and want to use Certificate/PIN security:

If you would rather view a video than read the following, follow [this link](#).

- Click on the link "[Logon as a USPS member](#)"
- Logon using your Certificate/ZIP code
- Select a security question and answer
- Click on the link "Logoff" in the left hand column under the "Other Tools" heading.
- Click on the link "Manage your Security Information" in the left hand column under the "PINs & Security" heading.
- Request that you be emailed your **PIN**.
 - Click on I know my security question
 - Select your security question
 - Click Continue
 - Answer the question
 - Click Continue
- Your **PIN** will be sent to your email address of record in the national membership database

Once you are on **PIN** based security, you may do any of the following:

- Change your security question and answer.
- Change your **PIN** to one of your choosing.
- Request your **PIN** should you forget it by answering your security question. The **PIN** will be sent to your email address of records in the national membership database.
- Request your security question by entering your Certificate number if you forget both your security question and **PIN**. The security question will be sent to your email address of record in the national membership database.

One last important note: If you do not have a valid email address in your membership/biographical information profile on the national database, you will not be able to receive the email messages concerning security questions or PINs mentioned above.

To change your email address, contact your squadron roster chairperson to update your email address. If you do not know your roster chairperson, you can use the "[Manage your own Profile](#)" link under "Membership Information" on the Information Center page, www.usps.org/info. Your email address change and other information changes will be forwarded to someone in your squadron who will be able to make the updates to the national database.