



TheCAPN TECHNICAL NOTE

www.TheCapn.com

Product Registration

Please read the instructions carefully before you go to theCAPN website:

1. You will need to get your Installation ID.
 - a. Start the CAPN and the 'Capn Registration' page will appear as shown below.
 - b. Copy the 'Installation ID' or 'ID Number' such as 8MP720383
 - c. Go to Step 2 to get the 'Registration Key'
 - a. Note that this registration key is bound to your computer and operating system. If either of these change, you will need a new registration key.

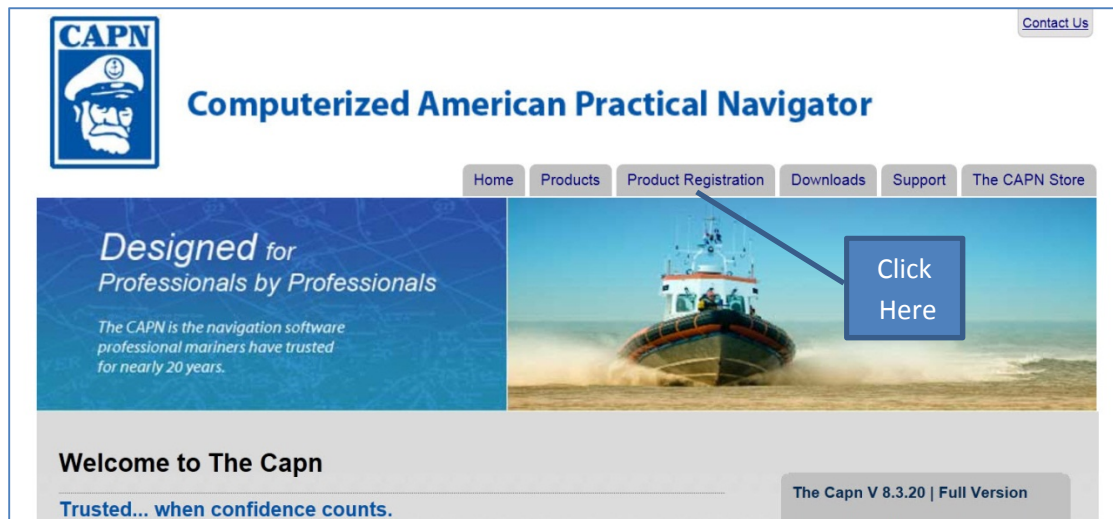


IGNORE THIS INFORMATION

GO TO
WWW.THECAPN.COM
FOR ALL INFORMATION,
Product Registration
Support
&
Contact

Installation ID number

2. Open the CAPN web site www.thecapn.com to see the 'Home' page below.
3. In the upper right hand corner, click on the Tab marked 'Product Registration'.





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4. This will take you to the 'Product Registration' page (see below).
 - a. Fill in the information identified by the red asterisk, '*'.
 - b. Although the other information is optional, this information is for our database in order to serve you better. All information is considered private and is not given out to anyone.
5. At the 'Installation ID' box, type in the ID number that you copied in 1b.
6. At 'The CAPN Serial ID' box, type in the serial number that came with your copy of the CAPN.
 - a. This serial number was on a label attached to the top of the cellophane wrap that covered the DVD's that were initially delivered with the CAPN software.
 - b. If you do not know this number, you need to put some number in this box.
7. At the 'Comments' box, type in relevant comments such as this is for a second computer, or I need a new registration key because I am installing on a new computer or I have install a new operating system etc.

Product Registration

By submitting this form, an email is sent to our support staff with your request information. Our support staff will follow up by email or phone call with information needed to complete The CAPN registration process. Responses are generally sent within one business day.

* denotes required field

Full Name *

Email *

Company

Address *

City *

State or Province *

Postal Code *


Country *

Phone *

Installation ID *

The CAPN Serial ID *

Enter the code shown:



Submit

See Item #1 from above. It is obtained from the CAPN Registration Screen.

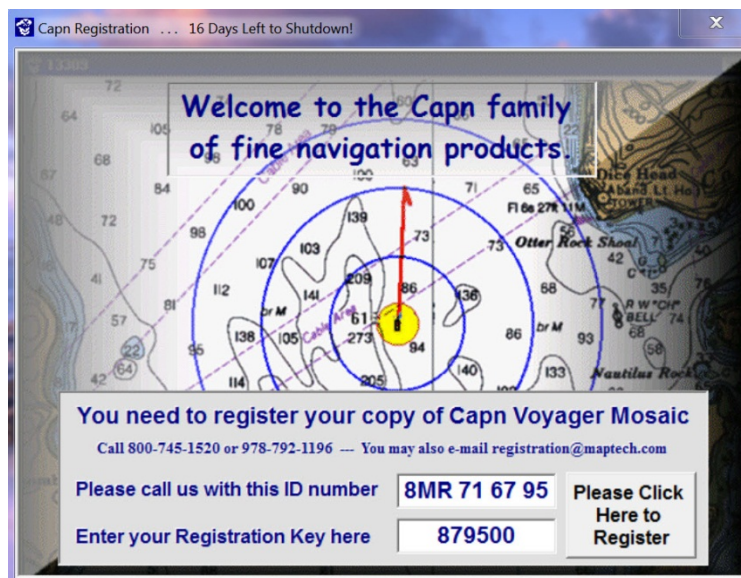
Located on the label attached to the original package.



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8. Click on the "Submit" button.
9. This will send an email to TheCAPN.
 - a. The information you sent will be entered into the CAPN Customer Data Base.
 - i. This will authorize you for future upgrades
 - b. An Registration Key will be emailed back to you.
 - i. This key will look like '870453'
10. Go back to Step 1
 - a. In the 'Capn Registration' page in Step 1b
 - i. In the Registration Key box, type in the Authorization Key sent to you by email.
 - ii. If the key looks like '87 95 00' enter it as '879500' without the blanks. Note how the button in the lower right hand corner has changed from "Continue with no registration" to "Please Click Here to Register". Click on this button.



A new screen will appear:



11. Click on the 'Continue' button to start the CAPN software.